the patient investor

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Information provided

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Delivery Policy

All information is published electronically by us. The Services are wholly online and are accessible by subscribers using their personal username and password to login to the

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General Advice and Market Risk

The Patient Investor no longer provides financial product advice, whether personal or general advice, and no longer operates as a corporate authorised representative under an Australian Financial Services Licence (AFSL).

You acknowledge that the value of securities traded on stock markets may rise and fall in line with market conditions and that no guarantee of future performance is given.

Registration

In consideration of your use of the Services or any part thereof, you agree to provide true, accurate, current and complete information about yourself required by the Website, the Services, and subscription registration forms (referred to as the "Registration Data") and maintain and promptly update the Registration Data to keep it true, accurate, current and complete.

If you provide any information that is untrue, inaccurate, not current or incomplete, or we have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, we have the right to suspend or terminate your account and refuse any and all current or future use of the Services (or any portion thereof).

You may receive a password and account name or other designation as part of your registration for all or part of the Services. You are responsible for maintaining the confidentiality of the password and account, and are fully responsible for all activities that occur under your password or account. You agree to immediately notify us of any unauthorized use of your password or account or any other breach of security, and ensure that you exit from your account at the end of each session.

The Patient Investor and its Associates shall not be liable for any loss or damage arising from your failure to comply with the terms of this Section.

Privacy

This Agreement is governed by and hereby incorporates by reference our Privacy Policy located on the Website.

Billing and Online Security

Subscribers to the Subscription Services ("Subscribers") are required to pay the current annual subscription price in advance for the Subscription Services by credit card or electronic transfer to our bank account.

Annual subscriptions will be renewed not less than 15 (fifteen) business days after a renewal notice is sent via email to the Subscribers' registered email address.

We use a third party payment processors to assist in securely processing your personally identifiable payment information. Payments are currently processed and managed using PayPal.

PayPal use of your personal information is governed by their privacy policy. We have no control over and are not responsible for such privacy policy. A copy of PayPal's terms of service and privacy policy can be found on their web site and we encourage you to read them.

Where you elect for periodic purchase transactions you will have requested we make automatic periodic payments (i.e. more than one transaction) using the payment details that you provide us during an initial relevant transaction, your credit card data will be stored by our third party payment processors and used by them periodically to process payments; and we will use reasonable steps to remind you prior to those payments being processed.

All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information.

We may amend the fees charged for the Subscription Services and will notify you of any such amendment that relates to your subscription by email sent to your registered email address. The amendment shall become effective on your next renewal date which shall not be less than 15 business days after the date on which you are notified. If, by the renewal date, you do not notify us of your intention to cancel your subscription you will be deemed to have accepted the amendment.

Modification

We reserve the right at any time and from time to time to modify or discontinue, temporarily or permanently, the Services (or any part thereof including your license to use the Services) with or without notice.

You agree that The Patient Investor and its Associates shall not be liable to you or to any third party for any modification, suspension or discontinuance of the Services or any part thereof. Unless explicitly stated otherwise, any modifications to the Services or any new features that augment or enhance or change the then current Services or any part thereof and new web sites released as part of the Services, shall be subject to the terms of this Agreement.

The term of this license shall be until terminated by us. In addition, this license and your rights to use the Services will automatically terminate if you fail to comply with any provisions of this Agreement. If your subscription or membership requires continuing payments or renewal fees, this license and your rights to use the Services will terminate upon non-payment of the aforementioned payments or fees, without a requirement of notice of termination. If you have complied with the terms of this Agreement and you have paid a subscription, or membership fee, for a license to use all or part of the Services, and the license is terminated by us, we will make a pro rata refund in respect of the unexpired portion of the subscription or membership period.

We reserve the right at any time to charge fees for use or access to portions of the Services or the Services as a whole. If at any time we requires a fee for use of portions of the Services that are now free, we will notify you of such fees and give you the opportunity to cancel access to the Services before such charges are imposed.

Your rights

You may stop your subscription with us at any time by giving notice to us in writing, request through the subscription portal, or via email. Notice sent via regular mail will be deemed to have been received 5 business days after mailing from within Australia and 20 business days after mailing from outside Australia. Notice sent via the Website portal or email will be deemed to have been received on acknowledgement by us.

All notices of cancellation are required to be received at least 5 business days prior to the due date of the next billing cycle.

Please mail your notice to: The Patient Investor Pty Ltd, PO Box 5182, Gold Coast Mail Centre, Bundall, QLD 4217, Australia.

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Other Provisions

This Agreement will be governed by and construed in accordance with the laws of Queensland, Australia. The parties irrevocably agree that the courts of Queensland, Australia shall have exclusive jurisdiction to settle any dispute which may arise out of, under, or in connection with this Agreement or the legal relationship established thereby, and for those purposes irrevocably submit all disputes to the jurisdiction of the courts of Queensland, Australia.

This is the entire agreement between us relating to the Website and Services and supersedes any prior purchase orders, communications, advertising, or representations concerning the Services. If any provision of this Agreement is held to be unenforceable, such provision shall be reformed only to the extent necessary to make it enforceable.

This Agreement was last updated on September 7, 2023. You may view the current terms and conditions of this Agreement at any time on the Website.

We may amend the terms and conditions of this Agreement from time to time. Any such amendment shall become effective from the date that you are notified. If you continue to use the Services after you are notified, you agree to be bound by the terms and conditions of the amended Agreement.

Except for amendments to this Agreement that are posted on the Website, no change or modification of this Agreement will be valid unless it is in writing and is signed by a duly authorized officer of The Patient Investor.

Computer records stored in reasonably secure conditions on the computer system of either party shall be accepted as evidence of communication, license agreement, and payments made between the parties.

You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the Services or any part thereof must be filed within one (1) year after such claim or cause of action arose or be forever barred.

By viewing any information provided by The Patient Investor you acknowledge that you have read and understood the full terms of use concerning the Website and Services.